

POINT ONE



Deliveroo Integration

Our integration partnership with the online delivery service, Deliveroo now makes offering online ordering to your customers a simple and seamless reality.

This innovation enables you to see and process Deliveroo orders directly in the pointOne EPoS system. Now when an order is submitted by a customer via Deliveroo, that order will go automatically into the EPoS system as an online order.

The integration means you no longer need to input the order received on the Deliveroo platform into the EPoS, nor do you have to deal with having multiple tablets behind the counter.

It represents a significant time and labour-saving development as processing Deliveroo orders can often be a full-time job for one employee and, like any human task, is open to human error when manually re-keying the order into the EPoS. This automation now removes the risk entirely and frees up that member of staff to concentrate fully on serving in-house diners.

We are certain that this integration will save you money and time and ultimately increase your online order revenue thanks to the proven efficiencies it can provide.

Key Benefits:

- ✓ **Complete automation** – reduces the risk of human error inputting orders.
- ✓ **Huge time-saving** – cuts order processing time from an average of 2.5 minutes to 30 seconds.
- ✓ **Frees-up staff** to focus 100% on providing an excellent customer experience for in-house diners.
- ✓ **Cost-saving** - eliminates the need for multiple tablets, freeing up space behind the counter.
- ✓ Ensures stock requirement from online orders updates automatically.
- ✓ **No more double-entering** of orders.

